



ACCREDITATION NEWS



What is Public Health Accreditation?

Accreditation is the measurement of our health department's performance against a set of nationally recognized standards. These standards assess the health department's capacity to deliver the three core functions and ten essential services of public health.

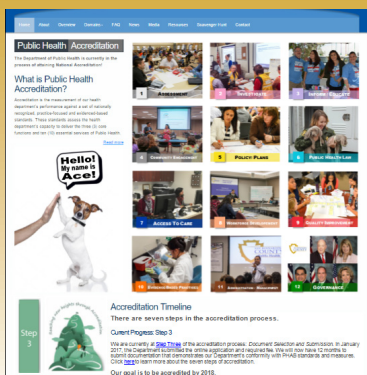


What is the Goal of Accreditation?

To improve and protect the health of the public by advancing the quality and performance of tribal, state, local, and territorial public health departments.

Want to Learn More?

Visit our Accreditation website [HERE](#).



Be on the Lookout for NEW Scavenger Hunt Items!



Important Dates

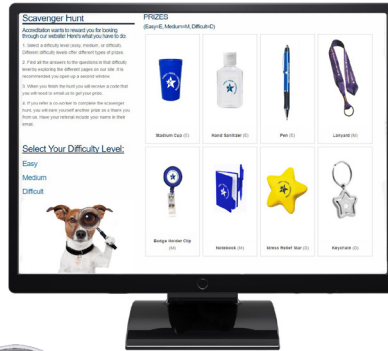
5th Round Accreditation Outreach Presentations - April through June 2017

Scavenger Hunt

Thank you to everyone who has already participated in the Accreditation Scavenger Hunt!

We are in the process of expanding the variety of incentive items that will be available. If you have already completed the Scavenger Hunt, we will be changing the format of the Scavenger Hunt so you can still get the new incentives.

We also have a "Refer-A-Friend" program! If you refer a coworker to complete the Scavenger Hunt, we will send you a prize in appreciation for helping others learn about Accreditation. To complete the Scavenger Hunt, click [HERE](#).



Susan Ramsey Provides Documentation Review

Through an agreement with the California Department of Public Health (CDPH), trained Public Health Accreditation Board (PHAB) Site Visitor, Susan Ramsey has been approved for 25 additional hours of documentation review for our Department. She has previously assisted our Department with documentation review in the earlier stages of our Accreditation process.



She will be conducting her review between April and June 2017. Susan Ramsey served as the Director of the Office of Performance & Accountability with the Washington State Department of Health. She has over 25 years of experience in public service and she is a member of the PHAB Evaluation & Quality Improvement Workgroup.

Quality Improvement

During the past year, the Department of Public Health has made great strides in creating a department-wide culture of Quality Improvement (QI). With support from Executive Leadership, the Performance and Quality Management Committee (PQMC) is providing leadership and oversight for departmental QI activities.

The Performance and Quality Management Committee adopted the slogan “Think Big, Start Small and Grow” as a guiding principle and has coordinated fundamental QI training for over 350 employees. As a result, three departmental QI projects were implemented and many Plan-Do-Study-Act cycles have been conducted to improve quality by testing small theories for change. A few examples include: reducing lab result processing time by up to seven days, improving accuracy of time-coding for grants, and increasing burial permit fee collection by 10%.

For more information on Quality Improvement, please contact Ken Johnston at 909-387-6304, or Ken.Johnston@dph.sbcounty.gov.



Mentoring Program

The Workforce Development Committee (WDC) would like to know if you would be interested in a Department-wide Mentoring Program. If you would like to participate as a Mentor or a Mentee take the interest survey [HERE](#). Your feedback will help us design a program that will be made available to you in the near future.



For more information on the Mentoring Program, please contact Mayra Barcenas at 909-387-6271, or Mayra.Barcenas@dph.sbcounty.gov.

DPH Employee & Program Spotlight

Barbara Williams from Vital Statistics will be spotlighted on the Accreditation website for the month of April. Please visit the Accreditation website [HERE](#) to learn more about our amazing programs and co-workers in the Department of Public Health!



Public Health Accreditation Board (PHAB) Accreditation Coordinator Training

Jennifer Pennell, Accreditation Coordinator is scheduled to attend PHAB Accreditation Coordinator training May 9-10, 2017 in Alexandria, VA. PHAB requires the health department's Accreditation Coordinator to attend this training prior to receiving access to the e-PHAB system used for uploading documentation.



*Advancing
public health
performance*



Strategic Plan Updates

Steps towards the implementation of the Department's Strategic Plan continue to move forward. Staff from a variety of disciplines and programs have been working hard to move this plan into action through their participation in strategic workgroups. These workgroups have already developed several measures that will help track progress towards objectives.

Workgroups have also contributed to the development of Strategic Performance Indicators to support the implementation of the plan and help build the Department's Performance Management System. Progress reports will continue to be released biannually so stay tuned for the next report coming in July 2017.

For more information on the Strategic Plan, please contact Mayra Barcenas at 909-387-6271 , or Mayra.Barcenas@dph.sbcounty.gov.

SAN BERNARDINO COUNTY
DEPARTMENT OF PUBLIC HEALTH
STRATEGIC PLAN 2015-2020

Los Angeles and San Francisco Counties Become Accredited

Los Angeles and San Francisco counties have joined the growing number of health departments that meet the rigorous national standards of performance set by the Public Health Accreditation Board. Other accredited California agencies include San Diego County, Orange County, Ventura County, Santa Clara County, Humboldt County, the cities of Long Beach and Pasadena, and the California Department of Public Health.



Site Visitor

Jennifer Pennell, Accreditation Coordinator, has been assigned to be a Site Visitor for PHAB. She completed the required training in April 2015 and received her assignment in November 2016. She is currently reviewing documentation to determine accreditation status for another health department (she is not allowed to reveal the name of the organization). She is currently scheduled to perform the on-site visit in April 2017. This is a great opportunity for our Department to gain an inside look at what our own site visit will be like.



Lunch and Learn

The Executive Staff meets on a weekly basis with members of the Accreditation team to review progress. The Administrative Champions are busy filling documentation gaps, updating/replacing expiring documents, ranking documents, completing evaluations, and selecting documents for Susan Ramsey to review.



Do you have a question, comment, or suggestion?

Contact us at:

PublicHealthAccreditation@dph.sbcounty.gov